

SQL - Server DBA Support

Making the complex, *simple*

DATA SHEET

OVERVIEW

IT systems and infrastructure are at the heart of every organisation, without them the business fails to operate.

WHAT IS SQL DATABASE SUPPORT?

Your data is the backbone of your business. When your SQL database runs slowly, fails unexpectedly, or becomes a security liability, everything stops.

SQL database support means having expert engineers on hand to manage, monitor, and maintain your SQL Server environment.

From performance tuning and backups to patching and disaster recovery, we keep your databases healthy so your business keeps moving.

WHY WOULD I CONSIDER SQL DATABASE SUPPORT?

Most SMEs don't have a dedicated DBA, and they shouldn't need to hire one full-time.

Our SQL support gives you access to specialist expertise when you need it, without the overhead.

Whether you're experiencing performance issues, planning a migration, or simply want peace of mind that your data is protected and backed up, we've got it covered.

HOW CAN URBAN HELP?

We provide proactive monitoring that flags issues before they become outages: slow queries, disk pressure, failed jobs, backup failures. You get regular health reports so you always know where you stand.

Key Benefits

- **Run read-only audit:**
 - Script pulls evidence from system views, database history, logs, and trace data
- **Review & prioritise:**
 - We present top risks with proof, clearly linked to business impact
- **Fix & stabilise:**
 - Implement quick improvements and a structured 30, 60, 90 day plan (optional managed service)
- **Prove recoverability:**
 - Test restores and document predictable recovery point and recovery time objectives

HOW IT WORKS

Our SQL Server assessment is designed to give you clear, actionable insights into your environment without unnecessary complexity. We review performance, configuration, and risk areas, then translate technical findings into business impact so you can make confident decisions. From identifying inefficiencies to highlighting potential risks, our approach ensures your SQL infrastructure is reliable, secure, and optimised for growth.

THE JOURNEY

1. Audit
Discovery of all assets & document configurations and routines

2. Investigate
Review all evidence, understand environment

3. Report
Presentation of investigation, demonstrating risks mapped to business impact

4. Remediate
Agree remediation plan & schedule, Implement agreed actions.

5. Manage
Monitor performance, proactive & reactive support & report.

AUDIT OUTPUTS

TempDB configuration
Too many or poorly sized files can cause slowdowns and performance issues

Autogrow / shrink evidence
Frequent growing or shrinking shows the database isn't stable

Percent-based file growth
Files grow unevenly over time, which can cause pauses and disruptions

Log health (VLFs & truncation)
Poor log setup can slow recovery and increase risk during incidents

Backup gaps & staleness
Outdated or missing backups increase the risk of data loss

Storage/layout risk
If data, logs, and backups share the same storage, one failure can impact everything

ABOUT URBAN NETWORK

Urban Network have been providing SMEs with robust cyber security solutions for over 24-years.

Working with clients operating in regulated industries or within stringent supply chains, our team of experts align your technology to empower growth.

CONTACT US

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