

Managed Detection & Response (MDR)

Delivering protection for your identity & assets 24/7

DATA SHEET

OVERVIEW

Cyber attacks don't wait, and neither should your defence.

Today's threats are fast, automated, and increasingly focused on identities and access, not just devices. Long-gone are the days where only government or large enterprises were being targeted, all businesses are now a target, with small and medium-sized businesses increasingly in the firing line. This creates a dangerous gap: traditional security tools might block some threats, but small and medium-sized businesses often operate with fewer resources to be able to detect and respond to attacks in real time.

That's where Managed Detection & Response (MDR) addresses this gap.

Urban Network deliver enterprise class cyber security protection to every computer endpoint and Microsoft 365 system, backed by a 24/7 security operations team who continuously monitors and protects your systems and stops breaches in their tracks, fast!

MDR FOR ENDPOINT

Managed Detection & Response (MDR) is a fully managed security service that continuously monitors your IT environment to detect, investigate, and respond to threats before they can cause damage.

Rather than relying solely on prevention, MDR focuses on active threat detection and rapid response.

Key Capabilities:

- 24/7 monitoring of endpoints and systems
- Early detection of ransomware, malware, and suspicious behaviour
- Expert-led investigation, no alert fatigue
- Immediate action to contain and remove threats

Key Features



Monitors logins,
access patterns, and
user behaviour



Protects against
phishing-based
attacks



Detects account
takeover and
credential abuse



Rapidly secures
compromised
accounts

MDR FOR MICROSOFT 365

Whilst MDR for Endpoint focuses on computers, MDR for M365 (sometimes called Identity Threat Detection & Response – ITDR) is designed to protect one of your most critical assets: user identity.

Most modern cyber attacks now target identity, compromising user accounts to gain access to systems, data and applications. Many SME's assume that their existing security tools are enough, but the reality is that most attacks are increasingly automated and persistent. With many approaches capable of bypassing traditional defences, such as Multi-Factor Authentication (MFA) by stealing the very session token designed to protect you.

Managed Detection & Response for M365 is a fully managed security service that continuously monitors your IT environment 24/7 to detect, investigate, and respond to threats before they can cause damage.

Key Capabilities:

- Monitoring of logins, access patterns, and user behaviour
- Detection of account takeover and credential abuse
- Protection against phishing-driven attacks
- Rapid response to lock down compromised accounts

HOW URBAN CAN HELP

Urban MDR provides continuous monitoring and expert response to keep your business protected. So you can stay secure without added pressure on your team

KEY BENEFITS

- 24/7 monitoring and threat detection
- Faster identification & response to cyber threats
- Reduced risk of data breaches
- Expert-led investigation

THREE STEPS OF MDR:



Monitor

24/7 visibility across your environment



Detect

Identify threats in real time



Respond

Contain and remediate fast

ABOUT URBAN NETWORK

Urban Network have been providing SMEs with robust cyber security solutions for over 24-years.

Working with clients operating in regulated industries or within stringent supply chains, our team of experts align your technology to empower growth.

CONTACT US

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